

Appendix 3. Frequencies (*N*) and percentages (%) for students' responses

[illegible]

3	The preparatory year reinforced my sense of responsibility	157	24.8	93	14.7	383	60.6
2	The preparatory year reinforced my discipline	217	34.3	119	18.8	297	46.9
1	The preparatory year made me self-confident	204	32.3	117	18.5	312	49.2
4	The preparatory year helped me adapt to the university educational environment	139	22	87	13.7	407	64.3
32	I feel that the preparatory year classes prepared me well for my major's classes	362	57.2	103	16.3	168	26.5
31	Preparatory year classes helped me select my major	370	58.5	103	16.3	160	25.3
Factor 4: Administrative and regulatory matters:							
16	Student's guidebook was informative and adequate	149	23.5	131	20.7	353	55.8
15	Introductory (awareness) sessions were planned with the newcomer students	200	31.6	144	22.7	289	45.7
13	Assessment tasks (e.g., tests, projects, assignments ...) were appropriate	217	34.3	127	20.1	289	45.7
12	Student support services (i.e., academic, social, psychological ...) were adequate	235	37.1	215	34	183	28.9
17	Teaching timetables were set out appropriately	197	31.1	122	19.3	314	49.7
18	Academic affairs services (e.g., withdrawal, course additions and deletions, postponing, excuses ...) were easily accessible	185	29.2	186	29.4	262	41.4
Factor 5: Facilities and services:							
21	Food purchasing areas were suitable for all students	357	56.4	100	15.8	176	27.8
20	Places designated for student rest and sitting were appropriate	219	34.6	125	19.7	289	45.6
19	Facilities (e.g., library, computers, data-shows, smart boards ...) were appropriate	119	18.8	112	17.7	402	63.5